

RETURNS AUTHORISATION FORM

ORDER DETAILS

Name	Date
Order Number	Tel.
<input type="checkbox"/> I am returning all of my order. <input type="checkbox"/> I am returning part of my order.	Details

RETURN DETAILS

Reason why I wish to return my order <input type="checkbox"/> Change of mind <input type="checkbox"/> Faulty product	Details
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*Customer Care must be informed of a product fault before it is returned

I am requesting ☐ Exchange ☐ Refund

DELIVERY INFORMATION

<input type="checkbox"/> Return arranged by customer – customer pre-paid <input type="checkbox"/> Homescapes arranged courier collection - £10.99 (Per Parcel) <input type="checkbox"/> Yodel Return label printed - £5.99 (Per Parcel)	<p>*The cost of returning a product will be deducted from your refund total</p> <input type="checkbox"/> Faulty product – return postage covered by Homescapes
	<p>*Homescapes will only cover the cost of pre-arranged faulty returns</p>

RETURNS DEPARTMENT – OFFICE USE ONLY

Return Received	Return Checked
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REFUNDS DEPARTMENT – OFFICE USE ONLY

Refund Issued	Stock Adjusted
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This Completed Returns Authorisation Form must be sent with your Homescapes return.
Your return will not be processed without it.